

## **PROGRAM OUTLINE**

### **Assuring the Quality of Medical Care**

**Faculty: Martin Merry, MD**

Why quality and patient safety continue to be an issue well into the new millennium

Understanding the new Quality Paradigm

Is the key Compliance (JCAHO, etc.) or Leadership – or Both?

Case studies from the New Paradigm

Physician Managers role in motivating/leading other medical staff

Measuring the progress, validating the intervention

Where to start, how to begin