

Team Building ...Tactics that Work

Faculty: Kevin O'Connor, MA

Half Day or Full Day

This seminar focuses on bottom line people skills **to enhance strong team** support systems.

Discover a new, positive strategy for getting the best out of your team. Whether your team members are around the corner or across the country, this workshop will help draw out the best your team has to offer (and the best in your leadership, too), by enhancing skills of communication, cooperation and collaboration.

SKILLS EMPHASIZED:

- ◆ Implement a **team process** for conflict resolution, cooperation and communication.
- ◆ Recognize the importance of **persuasion and consensus building** with both the internal and the external customer.
- ◆ Develop a step by step approach to **using differences to enhance** our work environment
- ◆ Understand 5 strategies for **successful leading teams**
- ◆ Employ follow-up tips to **keep teams focused**