

Communication and Leadership Styles

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- Introduction to elements of communication, and the impact of these interpersonal elements on organizational operations
- Discussion of stewardship and the physician executive
- Description of tools for increased interpersonal communications insight
 - Johari Window
 - 4 basic communication style preferences
 - Strengths and weaknesses of styles
 - Points of potential conflict
 - Flexing to different styles
- Includes group survey--Personal Profile System Self-Scoring Booklet and Composite portrait of results presented to group
- Application of individual style preferences to workplace--coaching the disruptive physician, listening skills, meeting fundamentals based on group dynamics principles.